

Manufacturer's Declaration

We, SWISS KRONO TEX GmbH & Co. KG (Wittstocker Chaussee 1; 16909 Heiligengrabe), grant an additional warranty covering the wear resistance of MY FLOOR laminate floors in accordance with the provisions below. The warranty period depends on the type of utilization (private or commercial) and begins with the date of purchase.

Collection	private	commercial
Lodge	30 years	5 years
Cottage	30 years	5 years
Chalet	30 years	5 years
Villa	30 years	5 years
Residence	30 years	5 years
Castle	30 years	5 years

Warranty Conditions

MY FLOOR laminate floor panels must be checked for defects prior to and during their installation. Any MY FLOOR laminate flooring installed despite exhibiting visible defects is excluded from the warranty. MY FLOOR laminate flooring of the appropriate wear-resistance class must be properly installed in dry rooms in accordance with the installation instructions.

Any MY FLOOR laminate flooring installed in moist rooms is excluded from the warranty. Cases of wear on MY FLOOR laminate flooring must be visible over an area of at least one square centimeter, and in particular the décor layer must be completely worn away. Wear at the edges of elements and any damage caused by abnormal and inappropriate wear, and especially by mechanical action, are excluded from the warranty. The warranty is voided unless the MY FLOOR laminate flooring is regularly cleaned and cared for. Any warranty claims must be submitted together with the original invoice to the merchant who made the sale within 30 days of discovering the wear. SWISS KRONO TEX GmbH & Co. KG reserves the right to inspect affected floors on-site to determine whether warranty claims are justified.

The free exercise of statutory rights in respect of defects (in accordance with §§ 437 BGB ff) is not restricted by this manufacturer's declaration/warranty. Please contact your dealer/seller to claim your statutory rights.

Warranty Fulfilment

In cases covered by the warranty, SWISS KRONO TEX GmbH & Co. KG will replace the damaged elements. If the affected MY FLOOR laminate flooring is no longer available, the buyer may select another flooring of equivalent quality from the current MY FLOOR range. As it may be assumed that MY FLOOR laminate flooring depreciates at the rate of ten percent yearly as a result of normal wear and tear, SWISS KRONO TEX GmbH & Co. KG will charge the customer the accumulated amount of the depreciation as a condition for supplying the replacement. No liability is accepted for any other damages, and in particular not for ancillary damages such as costs incurred for the removal and transport of damaged MY FLOOR flooring or the installation of new flooring.

Heiligengrabe, Germany, June 9th 2023



Thomas Schmaltz, Head of Quality Assurance